Certificate of Completion

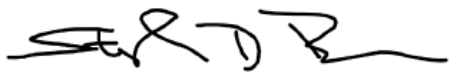
sayed khodier

has successfully completed the HP LIFE online course

Customer Experience (CX) for Business Success

By completing this course, the above-named student has learned new skills including how to define customer centricity and its role in business strategy, recognize the definitions and effects of promoters and detractors, explore the relationship between net promoter score and business outcomes, and understand the importance of listening to customers with compassion.

Presented 12/9/2024



Stephanie Bormann
Deputy Director, HP Foundation

Certificate serial number: 9d687a8f-5be8-4f0d-aa79-097e4d9ee6d7